



▪ HYPNOS ACHIEVES ISO STANDARD FOR QUALITY MANAGEMENT



Darren Machin, Quality and Facilities Manager at Hypnos, with the ISO accreditation for quality management

Royal warrant holder and award-winning British bedmaker, Hypnos, has announced that its Castle Donington site has achieved compliance with ISO 9001, the international standard that specifies requirements for an effective Quality Management System (QMS).

This ISO 9001 accreditation is further proof of the company's commitment to top-class design and craftsmanship to build the most comfortable, stylish and sustainable beds on the market and to ensure its operations are run with high quality systems and high quality assurance in place.

The standard means that the company's Castle Donington site, where its specialist contract beds and mattresses are made for the hospitality market, delivers to a consistently high quality level and standard, and continually measures and improves every aspect of its operations.

Darren Machin, Quality and Facilities Manager at Hypnos, said: "Delivering the most comfortable beds made in an environmentally and socially responsible way has been at the heart of what we do for over a decade.

“By gaining ISO 9001 accreditation and assurance, we can prove to our customers that we always strive for our products and service to meet the highest expectations and consistency in our sustainable designs and production. So whether it's pushing the boundaries of bed-making to achieve the best possible design, considering the environmental impact of everything we do, or caring about the people we work with, our customers can have the utmost confidence that they will truly have a comfortable bed made with the upmost integrity when they purchase from us.

“Our dedication to crafting quality mattresses and beds has been at the heart of our business for over 100 years and it's this ongoing commitment that has seen us collaborate with suppliers to source more traceable and certified materials in our products. Qualifications such as this really do play such an important role in the development of a business, helping to drive training and learning, and reinforcing rigorous inspection standards by the quality team. It very much aligns with the dedication, care and authentic craft of bed making that our entire work force has so we're very proud to have achieved it.

“As we grow and expand in the UK and overseas, across a wider range of contract interior markets, including hotels, serviced apartments, student living and co-living, it will be more important than ever to be able to demonstrate this level of dedication to design, sustainability, quality, and customer service via internationally-recognised standards such as this.”

To gain the accreditation, which reinforces the trust Hypnos has earned from supplying homes, hotels and palaces around the world, the company had to assess every area of its hospitality business and manufacturing processes at the Castle Donington site, and develop formal procedures to continuously improve its operations and ensure excellence at every level. As a result of this ongoing attention to detail and quality, Hypnos is able to assure consistency across its sustainable designs and its methods of production, ensuring comfort and a good night's sleep are always delivered.

For more information about Hypnos please visit www.hypnoscontractbeds.com