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Oakwood Establishes Industry Standards with Twenty-Eight Properties Awarded 'Guest Review Awards' by Booking.com

Hospitality industry heads in a new and exciting direction in 2018

LOS ANGELES – April 26, 2018 – Oakwood Worldwide, wholly owned by Mapletree Investments, was recognized with a total of 28 Booking.com 'Guest Review Awards' for 2017, a clear testament to the outstanding guest experiences provided at its growing portfolio of extended stay properties.

As the global leader in connecting travelers with the widest choice of places to stay, the Booking.com 'Guest Review Awards' are given to partners that consistently deliver great guest experiences defined by receiving an average score of 8.0 or greater on a scale out of 10, and with a minimum of 10 customer reviews. Of the 28 Oakwood properties awarded, [Oakwood Portland Pearl District](#) earned a staggering 9.6 score making it one of Oakwood's top performing properties in the Americas, whereas [Oakwood Premier Tokyo](#) (Japan) and [Oakwood Apartments Ho Chi Minh City](#) (Vietnam) received a 9.1 rating, ranking them as the top performing properties across the Asia Pacific region for providing "exceptional" guest experiences.

According to Booking.com, 2017 marked the first year that apartments outperformed hotels as the top-awarded accommodation type. Serviced apartments are fully furnished residences available for short-term or long-term stay, offering hotel-like amenities such as concierge service, fitness center, housekeeping, in-unit laundry, and common gathering areas among other amenities that vary by location.

"We are very privileged to have been recognized by our guests around the globe for providing exceptional customer experience," said Oakwood Worldwide Chief Executive Officer Chris Ahearn. "As our client's needs evolve, it is exciting for us to have partners such as Booking.com to help facilitate the booking process making our Oakwood properties readily available to global travelers".

To learn more about our properties and services please [click here](#).

About Oakwood Worldwide®

Oakwood Worldwide®, a wholly owned subsidiary of Mapletree Investments, is the leading provider of furnished and serviced apartments through its well-known brands, Oakwood®, ExecuStay® and Insurance Housing Solutions™. With a presence in all 50 United States and more than 95 countries, the award-winning company provides move-in-ready furnished accommodations to meet the needs of global organizations, individual business travelers, insurance clients and leisure travelers alike. Oakwood Worldwide was founded in and continues to base its corporate headquarters in Los Angeles and operates regional headquarters in London, Phoenix and Singapore. For more information, please visit Oakwood.com

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